

E-Terminal Enrollment & Functionality

Zuidnatie IT

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	ontact and version control



1 Contact and version control

1.1 Version History

Datum	Versie	Wijzigingen Eigenaar	
20240508	1.0	Registration Procedure + Booking info Zuidnatie NV	
20240508	1.1	Adding Container Pickup Yard Position info	
20240515	1.2	Finalisatie pre-GoLive +CPu	
20240704	1.3	Unit info	

1.1 Sharepoint info

Item	STEP ETerminal		
Sub-item	Registration		
ICT Info	true		
Link	ICTInfo		
Archief	false		

1.2 Contacts

Name	Function	Tel	E-mail
ICT Helpdesk	Helpdesk	03 205 97 69	It.helpdesk@zuidnatie.be

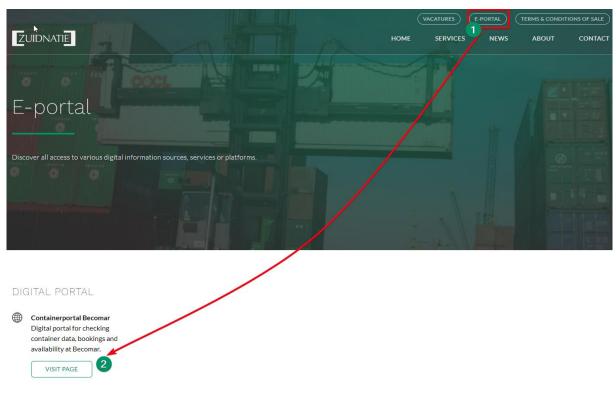
Company	Zuidnatie	
Address	Antwerpsebaan 1	
Place	2030 Antwerpen	
Tel	+32 (0)3 205 97 00	



2 Registration

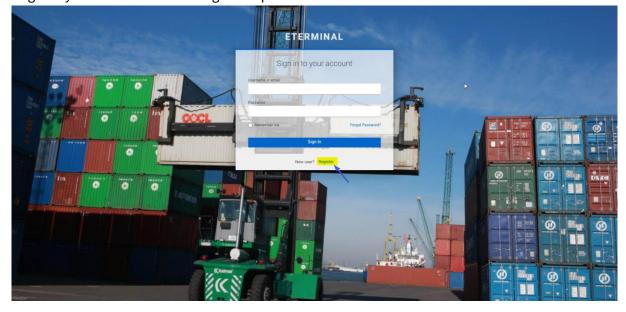
2.1 Enrollment Procedure

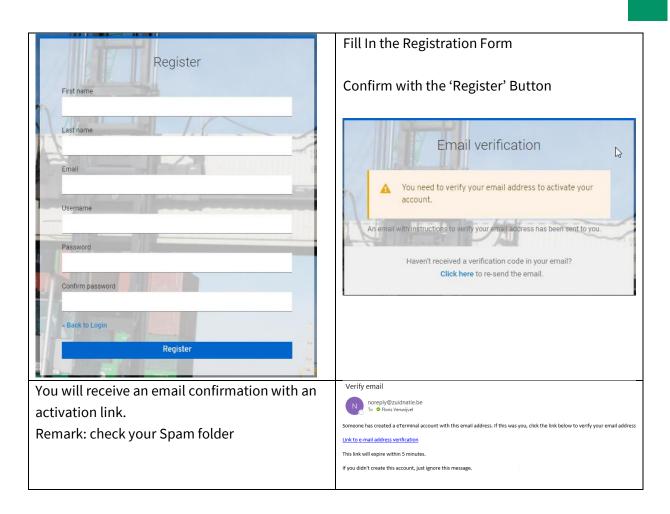
- (1) Go to the Zuidnatie website (https://www.zuidnatie.be) and select the E-Portal Section
- (2) Select the Digital Portal for the Terminal of your choice



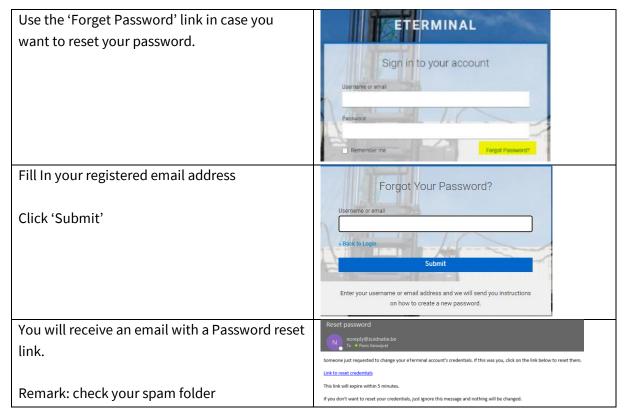
The eterminal site wil now open.

Register your account via the 'Register' option





2.2 Password Reset





3 Functionality

3.1 Dashboard

Homepage shows following info

1) Dashboard: header with terminal info
2) Histograph Gate Peak Days/Hours
3) Menu: Booking Info
4) Menu: Reports EIR
5) Menu: User info

3.2 Booking Info

Via the Booking Info menu you can retrieve info either via your reference or via container number Select the applicable radio button, fill in the field and click 'Search'



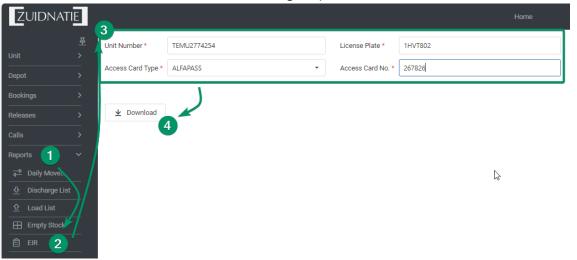
When your search doesn't have a valid result the site will show a 'booking not found' remark.



3.3 EIR Retrieval

An EIR can be retrieved for all containers which were registered via our self-service desk.

- (1) Go to 'Reports' menu
- (2) Select 'EIR'
- (3) Fill in the form and click 'Download' to get a pdf version





3.4 Container Pickup Yard Position

Normal Procedure: Check Container Status via Certified Pickup



Upon request extra functionality can be activated on your account (mailto: it.helpdesk@zuidnatie.be)

Eterminal gives you extra info about the container accessibility on the yard and will help you select the containers which are easily retrievable for pickup.

- (1) Go to menu 'Unit'
- (2) Insert the container number that is released to you via Certified Pickup and click 'Search'
- (3) The Yard Position is marked with a color code:
 - a. Green = Container is accessible for pick-up
 - b. Orange = Container is not accessible please check with terminal office
 - c. Red = Container is not accessible please check with terminal office
 - d. Black or no color coding: Container is not available for Pickup

